

Internet Issues

Hello again, this time i want to talk about the internet, problems can happen at any time, and all sorts of things can cause a problem, but there is a couple of simple things to try before hitting the panic button.

I think everyone has seen the 'web page cannot be displayed' error message. This can be caused by the modem and/or router, these devices have a lot of software inside them now, and this software (like any software) can get a glitch or go completely haywire, and this is often the cause of 'this web page cannot be displayed' message. You can try restarting your modem and/or router, this is as simple as unplugging the unit and waiting 30 seconds before you plug it back in. The reason you have to wait 30 secs is because of the capacitors inside the modem/router, capacitors hold charge for a while, so if you turn it back on too quickly it will start in the same messy state and you might not have the internet on again. After 30 secs all the capacitors will have run out of power and the unit will start fresh. Once plugged back in they usually take about 1 minute to 'boot up' and then you should have the internet working normally.

If you still don't have the net it could be a problem with the internet properties. These can be found by right clicking on the Internet Explorer icon on your desktop and selecting properties from the list that pops out, or go to the control panel and select Internet Options. You can delete all of those nasty temporary internet files you've heard about, then select the Security tab and check that all the zones are set to default. If you are still having trouble connecting to the internet you may have to call your Internet Service Provider to check that everything is OK with their end, it doesn't happen often but it does happen, especially with some of the smaller providers.

If all else fails you may have to call an IT professional to diagnose the problem for you, however most of the time you can get out of trouble with these simple steps. best of luck and as always

Happy Computing.